



The Qualities of a Good F.T.O.

2 Hours - Telecourse DVD
March 2004

The success of a Field Training Officer (FTO) is dependent upon the ability to:

- Translate experience and understanding into training
- Gain the attention, participation, and trust of the trainee
- Develop awareness, decision making skills, and confidence in the trainee

This telecourse examines how one FTO approaches these three points over the course of a single shift of the River City Police Department. Within that span of time, the program touches on several key topic areas, including:

- The value of getting to know your trainee
- The importance of personal preparation
- The elements of verbal/communication skills
- Teaching skills: Primary and remedial
- Evaluation skills: Delivery of good news and bad news

As individual scenes of the telecourse unfold, five experienced FTOs from throughout California comment on them with regard to approach, style, and effectiveness of a quality Field Training Officer.

The DVD program offers two viewing options:

1. Play Telecourse in its entirety (2 hours)
2. Select among five Telecourse segments:
 - Segment 1 - Confidence and Leadership (25 min.)
 - Segment 2 - Training Relationship: Knowledge and Communication (22 min.)
 - Segment 3 - Evaluation: Teaching and Style (20 min.)
 - Segment 4 - Encouraging Patience and Organization (25 min.)
 - Segment 5 - Overview and Summary (5 min.)

Based on the original October 2002 *The Qualities of a Good FTO* telecourse program.

POST Course Control Number: xxxx-30001-xx011*
Telecourse Module Number: 04-03
Reference Guide: None

* Specific to DVD only. The first four digits of the Course Control Number (xxxx) is the preassigned Telecourse Presenter Number specific to your agency; the tenth and eleventh digits (xx) are the fiscal year in which your agency presents this program. See website for detailed instructions.