

**Table 1: PUBLIC SAFETY DISPATCHER SELECTION REQUIREMENTS**

The California Commission on Peace Officer Standards and Training (POST) sets minimum selection standards for California public safety dispatchers employed by POST-participating agencies. These minimum requirements are pursuant [Commission Regulations 1956-1960](#). Agencies may choose additional assessments (i.e., detection of deception/polygraph examinations, psychological evaluations) and/or higher standards.

The minimum selection requirements are as follows:

<b>Selection Standard</b>	<b>Minimum Requirement</b>	<b>Comments</b>	<b>Law/Regulation</b>
<b>Employment Eligibility/ Citizenship</b>	Must be legally eligible for employment in the US	Agencies may set additional employment requirements (i.e. minimum age)	<a href="#">Commission Regulation 1959(e)(1)</a>
<b>Education</b>	No minimum requirement; agencies will verify applicant educational history	Agencies may set minimum requirements (i.e. high school graduation).	<a href="#">Commission Regulation 1959(e)(4)</a>
<b>Verbal, Reasoning, Memory, and Perceptual Ability Assessment</b>	Assessment of verbal, reasoning, memory, and perceptual abilities	Agencies may use the <a href="#">POST Public Safety Dispatcher Selection Test Battery</a> or other assessment of these abilities	<a href="#">Commission Regulation 1957</a>
<b>Oral Communication</b>	Assessment of oral communication abilities	Conducted prior to a conditional offer of employment	<a href="#">Commission Regulation 1958</a>
<b>Fingerprint and Criminal History Check</b>	Fingerprints sent to the California Department of Justice (DOJ) and the Federal Bureau of Investigation (FBI)	Check is to reveal any criminal records.	<a href="#">Commission Regulation 1959(e)(2)</a>
<b>Background Investigation</b>	Thorough background based on applicant's personal history statement/questionnaire	Includes employment, reference, military, credit, and driving record checks to ensure applicant is suitable to perform as a public safety dispatcher	<a href="#">Commission Regulation 1959</a>
<b>Medical Evaluation</b>	Evaluation conducted by licensed physician employed by the hiring department	Ensures applicant is free from any physical condition that might adversely affect the ability to perform the duties of a public safety dispatcher	<a href="#">Commission Regulation 1960</a>